



By email only

GIFT/SEZ/DCO/DoC/JAN-S/32/2024-25/

Dated: 5<sup>th</sup> March, 2025.

PUBLIC NOTICE No. 005/2024-25

Subject: 'Jan-Sunwai' for redressal of grievances of SEZ stakeholders in GIFT-SEZ.

The Department of Commerce has been taking a large number of Trade Facilitation measures and EDI initiatives to reduce the transaction cost and time of the members of the trade. In order to provide an institutional mechanism for the redressal of grievances of all stakeholders, viz. SEZ developer, co-developers, units and others, 'Jan Sunwai' through Video Conferencing will be held on every working Monday from 3.00 pm to 5.00 pm (if Monday is a closed holiday, the next working day).

- 2) All stakeholders in GIFT-SEZ, Gandhinagar are requested to use this facility to flag their respective issues. The video link for the 'Jan-Sunwai' is being displayed on the website of GIFT-SEZ in the tab of 'Development Commissioner' at 'News & Events' scrolling.
- 3) This is issued with the approval of the Development Commissioner, GIFT-SEZ.

(George Easo)  
Assistant Development Commissioner  
For DC, GIFT-Multi-services-SEZ

Copy to:

- 1) The Specified Officer, GIFT-Multi-services-SEZ, Gandhinagar;
- 2) The Developer, GIFT-SEZ, to upload the Public Notice on the website and also place the link for weekly video conference on the website
- 3) All stakeholder in GIFT-SEZ, (developer, co-developers, units and others)